



OPENSESAME 2027 CATALYST CLUB AWARDS PROGRAM – OFFICIAL RULES

1. ELIGIBILITY

To be eligible to participate in the OpenSesame Customer Awards Program (the “Program”), the customer organization (“Customer”) must:

- Be a current OpenSesame Plus customer in good standing as of 1 October 2026;
- Certify that participation in the Program complies with its internal policies and applicable law and, before accepting any benefit offered in connection with an Award, confirm that acceptance of such benefit is permitted under its internal policies and applicable law;
- Designate a current employee to act as its representative for purposes of the Program; and
- Meet all eligibility requirements set forth in these Official Rules.

OpenSesame reserves the right to verify eligibility at any time.

2. PARTICIPATION

- Participation is voluntary.
- Government entities and other Customers whose applicable laws, regulations, ethics rules, or internal policies prohibit acceptance of travel, hospitality, or other benefits may nevertheless participate in the Program and be eligible for recognition as an Award recipient. Eligibility for recognition does not require acceptance of the Catalyst Club invitation or any other benefit associated with an Award.
- Awards will be determined based on OpenSesame’s published evaluation criteria and not by random drawing or chance.
- OpenSesame reserves the right to determine participant eligibility based on applicable law. The Program is void where prohibited or restricted by law. OpenSesame may determine that Customers located in certain jurisdictions are ineligible to participate in the Program or to receive particular benefits associated with an Award where necessary or appropriate to comply with applicable legal or regulatory requirements.

3. AWARDS

Recipients selected by OpenSesame may receive:

- Recognition as a recipient of a 2027 OpenSesame Customer Award;
- An invitation for one (1) Customer representative to attend Catalyst Club, currently anticipated to be held in Los Cabos, Mexico on 14-18 April, 2027
- The following travel benefits, if accepted:
 - Round-trip economy airfare;
 - 4 nights of hotel accommodations;
 - Meals and other event-related benefits designated by OpenSesame;
- The option to bring one (1) guest, provided the Customer is responsible for any costs associated with the guest except as expressly stated by OpenSesame; and
- An invitation to participate in the OpenSesame Learning Excellence Circle.

Acceptance of the Catalyst Club invitation, travel benefits, Learning Excellence Circle invitation, or any other benefit associated with an Award is not a condition of receiving recognition as an Award recipient. A recipient may decline any such benefit without forfeiting its recognition as an Award recipient. Recognition and any benefits associated with an Award are personal to the recipient Customer, are non-transferable, and may not be substituted or redeemed for cash. OpenSesame reserves the right to substitute comparable benefits if necessary.

4. OPENSESAME LEARNING EXCELLENCE CIRCLE

Award recipients may be invited to participate in the OpenSesame Learning Excellence Circle, a customer recognition program that may include opportunities such as: executive networking; leadership learning experiences; professional development resources; customer spotlights and success stories; press releases and marketing recognition; webinar or panel participation; product previews and roadmap discussions; beta programs and early access initiatives; and other recognition or engagement opportunities designated by OpenSesame. Participation in the Learning Excellence Circle is voluntary. OpenSesame may modify, suspend, or discontinue any aspect of the Learning Excellence Circle at any time.

5. RESPONSIBILITIES OF AWARD RECIPIENTS

Each Award recipient must, as applicable:

- Designate an eligible employee to attend Catalyst Club, if the Catalyst Club invitation is accepted;
- Complete any required travel or event registration materials by deadlines established by OpenSesame, if applicable;
- Execute any reasonable eligibility, liability, publicity, or travel documentation requested by OpenSesame; and
- Comply with all applicable event policies.

If a selected recipient declines recognition as an Award recipient, fails to satisfy the applicable requirements of these Official Rules, or is determined to be ineligible for the Program, OpenSesame may select an alternate recipient. A recipient's decision or inability to accept the Catalyst Club invitation or another benefit associated with an Award will not, by itself, result in selection of an alternate recipient.

6. PUBLICITY

Except where prohibited by law, Award recipients agree that OpenSesame may use the Customer's name, logo, submitted application materials, and the name, title, likeness, and statements of the Customer's designated representative in connection with announcing or promoting the Program, the Awards, or the Learning Excellence Circle, without additional compensation. If any publicity requires additional permissions under applicable law or the Customer's internal policies, the parties will cooperate in good faith to obtain such permissions.

7. NOTIFICATION

Recipients are expected to be notified on or about the week of 18 January 2027. Recipients must confirm acceptance of recognition as an Award recipient within 7 days after notification. Acceptance of any Catalyst Club invitation or other benefit associated with the Award will be handled separately and is voluntary. If a recipient fails to respond within the applicable period, declines recognition as an Award recipient, or is determined to be ineligible for the Program, OpenSesame may select an alternate recipient. OpenSesame's decisions regarding the Program are final.

8. TAXES AND EXPENSES

Unless expressly stated otherwise, Award recipients are solely responsible for:

- Any taxes arising from receipt of an Award;
- Passport, visa, and other travel documentation;
- Travel insurance;
- Ground transportation not expressly provided by OpenSesame;
- Personal expenses; and
- Any expenses associated with accompanying guests.

9. GENERAL

- OpenSesame may modify, suspend, or cancel the Program at any time.
- OpenSesame reserves the right to interpret these Official Rules and resolve questions concerning eligibility or administration of the Program.
- OpenSesame is not responsible for technical failures, lost or delayed submissions, travel disruptions, or circumstances beyond its reasonable control.
- Participation constitutes acceptance of these Official Rules.

10. REPORTING CONCERNS

If you believe an OpenSesame employee or representative has attempted to influence the selection process or otherwise acted inconsistently with these Official Rules, please contact the OpenSesame Legal Department at legal-notices@opensesame.com or report anonymously through OpenSesame's ethics hotline at 833-222-4148.